

# Heather Kruszewski

Indiana - Willing to relocate | 317-385-3813 | [Email](#) | [Linkedin](#) | [Github](#) | [Portfolio](#)

## FULL-STACK SOFTWARE ENGINEER

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Software engineer experienced in Python with Flask and JavaScript based programming. Developed skills in communication, professionalism, and customer service through experience as a Realtor for 6 years. My journey started as a project and quickly became my passion. Ready to deliver innovative solutions and enhance operational efficiency.

## TECHNICAL SKILLS

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**Languages:** JavaScript, Python, HTML, CSS

**Frameworks:** React, Redux, Flask

**Databases:** SQL, SQLAlchemy, SQLite | **Tools:** Git, Github

## TECHNICAL PROJECTS

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### Blissful Bites- [Github](#)

*A full-stack app to view, create, edit and delete recipes along with sign up and login features.*

- Utilized Flask-RESTful to develop a robust API and routes, streamlining data interaction and enhancing application performance
- Implemented yup and Formik for frontend form validation, ensuring data accuracy and a seamless user experience by preventing errors and invalid form submissions.
- Engineered a responsive and interactive UI by using React, HTML and CSS, highlighting a high-level of proficiency in front-end development and meticulous attention to detail

### StoryStacker- [Github](#)

*A command-line interface (CLI) to efficiently manage authors and books*

- Developed using Python, SQLite, SQLAlchemy, Alembic, and Faker
- Devised an intuitive CLI aimed at guaranteeing a seamless user experience
- Created an app tailored specifically for book clubs, streamlining essential tasks with effortless efficiency

### App Journal - [Github](#)

*Front-end app to store app ideas with the ability to add, edit, and delete stored ideas*

- Programmed using React, JavaScript, HTML, CSS, and a local JSON server
- Crafted a minimalist aesthetic
- Designed user interface using React, JavaScript, and improved user experience with responsive design techniques

## PROFESSIONAL EXPERIENCE

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### Area Supervisor - Kohl's

07/2024 - Current

- Led a diverse team in a high-volume retail environment, managing daily operations to ensure efficiency and customer satisfaction
- Coached and mentored team members improving their productivity and customer satisfaction scores
- Streamlined operational procedures allowing more time on other pertinent tasks

### Software Engineer - Student | Flatiron School

01/2023 - 06/2024

- Developed diverse applications using a tech stack encompassing JavaScript, React, Python, Flask, and SQL
- Specialized in crafting custom responsive CSS for each application, ensuring a polished and unique user interface across devices
- Demonstrated expertise in object-oriented languages, showcasing a strong command over the foundational principles and practices in software engineering

### Realtor/Property Manager | Booker Realty

07/2017 - 07/2023

- Advised, informed, and educated clients throughout their home search, ensuring informed decisions and satisfaction
- Utilized strategic negotiation techniques and market insights to increase the average selling price by 16% from initial property appraisals
- Fostered positive client relationships, resulting in increased referrals and repeat business for the agency

**Office Manager | Watsons Remodeling LLC****06/2020 - 12/2021**

- Spearheaded the development of a user-friendly website leveraging SEO strategies, resulting in a 75% increase in call volume and online inquiries
- Implemented various productivity applications and standards, streamlining internal processes and significantly boosting operational efficiency
- Enhanced client communication channels and service quality, leading to improved customer satisfaction ratings and increased project completions within deadlines

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**EDUCATION**

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**Software Engineering Certificate | Flatiron School****06/2024**

Full Stack Web Development, JavaScript, React, Python, Flask, and SQL program

**90 credit hours | Indiana University of Kokomo****05/2020**

General Studies and Psychology